



The Grange Care Home

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We asked Peel Consultancy to help us meet the needs of an ever increasing and challenging client profile. Our staff is key to us meeting these challenges and exceeding the expectations of all clients, their families and the health care and social care professionals we work with every day.

Peel Consultancy took the time to understand our business, our needs and challenges. The workshops they delivered to our staff and managers have been central to our continued success and growth.

The workshops and feedback sessions helped our team to understand their stress levels and compassion fatigue, giving them the tools to recognize stress and understand the impact it can have on personal health, motivation and team morale.

Following the end of the programme we decided to evaluate the effect on our business and team morale. After carrying out individual staff reviews we have received very positive feedback on teamwork and improved communication, we see staff taking responsibility for their role within the organization and how they can support each other.

We will certainly use the expertise of Peel Consultancy in the continued expansion of our current care facility and in our acquisitions going forward.

Thank you to Nicole and Dan for their professionalism and support.

Kind Regards

Simon Fitton
Sarah Fitton

People First Care Ltd

Reg. No. 6083080

Directors Simon Fitton MRICS, Sarah Fitton

Manager Julie Stephenson